# Appendix 1 Overview and Scrutiny work programme 2018 to 2019

#### **Performance Management Scrutiny Committee**

| Topic   | Intended outcomes or objectives  | What output is required?  | Who needs to be heard from?                          | Expected impact or added value  | Work<br>date   |
|---|--|---|--|---|----------------|
| Report of<br>Welfare<br>Reform Task<br>and Finish<br>Group                          | Consider the report and recommendations of the Welfare Reform Task and Finish Group.   | task and finish<br>group report   | task and finish<br>group chair                       | Ensure effective arrangements Support people in receipt of welfare support and preventative services. | 12 Sep<br>2018 |
| Corporate Peer Challenge Report and Action Plan.                                    | <ul> <li>Identify the priorities for action emerging from the recent corporate peer challenge.</li> <li>Scrutinise the council's progress in implementing the report action plan.</li> </ul>   | corporate peer<br>challenge report<br>and action plan<br>and progress<br>report | Chief Executive                                      | Shropshire Council is making good progress in implementing the peer challenge action plan.            | 12 Sep<br>2018 |
| Report of the<br>Budget and<br>Investment<br>and Income<br>Task and<br>Finish Group | <ul> <li>Consider the budget proposals and identify the priority areas for further consideration</li> <li>Identify any likely impacts of the budget proposals and explore how these will be managed with the relevant officers and Portfolio Holders.</li> <li>Scrutinise investment and income proposals</li> </ul> | task and finish group report  | Group Chair  Head of Finance, Governance & Assurance | Proposals for investment and income generation are sound.   | 12 Sep<br>2018 |

## **Performance Management Scrutiny Committee**

| Topic  | lr | ntended outcomes or objectives  | What output is  | Who needs to   | Expected impact or added  | Work                   |
|--|----|---|---|--|---|------------------------|
| Q1 2018/19<br>Performance<br>Report                                | •  | Consider the key underlying and emerging performance issues. Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee. | required? Cabinet performance report                      | be heard from? Information, Intelligence and Insight Manager | value Committee develops its insight into council performance, and focuses its work on relevant performance issues.                 | date<br>12 Sep<br>2018 |
| Complaints,<br>Compliments<br>and<br>Comments                      | •  | Understand the nature of complaints, compliments and comments that the council receives.  Scrutinise how the council uses these Improve its services.   | Analysis of complaints, compliments and comments received | Information,<br>Intelligence and<br>Insight Manager          | Ensure that the council responds appropriately to complaints, compliments and comments, and uses them effectively Improve services. | 12 Sep<br>2018         |
| Corporate Peer Challenge Report and Action Plan – exception report | •  | Scrutinise progress against the action plan. Identify areas for development and make recommendations for improvement.   | action plan<br>update report                              | Chief Executive  | Assurance that the council is making progress in developing its action plan.  | 14 Nov<br>2018         |

## **Performance Management Scrutiny Committee**

| Topic  | Ir | ntended outcomes or objectives  | What output is required?     | Who needs to be heard from?                         | Expected impact or added value  | Work<br>date   |
|--|----|---|------------------------------|---|---|----------------|
| Q2 2018/19<br>Performance<br>Report                                | •  | Consider the key underlying and emerging performance issues. Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee. | Cabinet performance report   | Information,<br>Intelligence and<br>Insight Manager | Committee develops its insight into council performance, and focuses its work on relevant performance issues. | 14 Nov<br>2018 |
| Corporate Peer Challenge Report and Action Plan – exception report | •  | Scrutinise progress against the action plan. Identify areas for development and make recommendations for improvement.   | action plan<br>update report | Chief Executive                                     | Assurance that the council is making progress in developing its action plan.                                  | 6 Mar<br>2019  |
| Q3 2018/19<br>Performance<br>Report                                | •  | Consider the key underlying and emerging performance issues. Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee. | Cabinet performance report   | Information,<br>Intelligence and<br>Insight Manager | Committee develops its insight into council performance, and focuses its work on relevant performance issues. | 6 Mar<br>2019  |

#### **Communities Overview Committee**

| Topic                           | Intended outcomes or objectives  | What output is required?                                     | Who needs to be heard from?      | Expected impact or added value   | Work<br>date   |
|---------------------------------|--|--|----------------------------------|--|----------------|
| Burial space                    | Understand the demand for burial space in Shropshire, the council's obligations to provide burial space, and its proposals for future provision. | committee overview report presentation to committee          | TBA                              | Shropshire Council provides appropriate space for burials.   | 10 Sep<br>2018 |
| Emergency<br>Planning           | Scrutinise Shropshire Council's arrangements for emergency planning.   | committee<br>overview report<br>presentation to<br>committee | Emergency<br>Planning<br>Manager | Ensure that Shropshire Council:  • identifies the right priorities for its emergency planning  • has in place suitable mitigation and  • carries out appropriate training and awareness raising. | 26 Nov<br>2018 |
| Community<br>Safety<br>Strategy | <ul> <li>Understand the updated community safety strategy</li> <li>Scrutinise the research underpinning any changes to the strategy.</li> </ul>  | committee overview report presentation to committee          | Community<br>Safety Manager      | Assurance that the Community Safety Strategy identifies the right priorities for its work.   | 28 Jan<br>2019 |

#### **Communities Overview Committee**

| Topic     | Intended outcomes or objectives          | What output is  | Who needs to   | Expected impact or added    | Work  |
|-----------|--|-----------------|----------------|-----------------------------|-------|
|           |  | required?       | be heard from? | value                       | date  |
| Community | Consider the development of plans for    | topic briefing  | TBA            | Ensure that community       | 18    |
| Hubs      | the creation of five community hubs.     | note            |                | hubs effectively meet the   | March |
|           | Ensure that the proposals will meet any  |                 |                | needs of Shropshire people. | 2019  |
|           | needs resulting from social prescribing. | committee       |                |                             |       |
|           |  | overview report |                |                             |       |
|           |  |                 |                |                             |       |
|           |  | presentation to |                |                             |       |
|           |  | committee       |                |                             |       |

## **Health and Social Care Scrutiny Committee**

| Topic   | Intended outcomes or objectives  | What output is required?                                     | Who needs to be heard from?   | Expected impact or added value  | Work date      |
|---|--|--|---|---|----------------|
| Public health<br>budget and<br>service<br>provision | <ul> <li>Scrutinise future funding proposals.</li> <li>Understand current commissioning for falls reductions and other muscular-skeletal traumas.</li> <li>Examine how the local authorities uses tele health care.</li> </ul> | committee<br>overview report<br>presentation to<br>committee | Director, Adult<br>Services   |   | 24 Sep<br>2018 |
| Winter planning                                     | Scrutinise proposals to mitigate the effect of winter pressures on NHS services.   | committee overview report presentation to committee          | Shropshire<br>Clinical<br>Commissioning<br>Group                    |   | 24 Sep<br>2018 |
| Stroke  Delayed transfers of care                   | <ul> <li>Revisit progress with reducing delayed transfers of care.</li> <li>Understand the impact of projects.</li> <li>Understand the impact of winter pressures on delays.</li> <li>Scrutinise readmission rates.</li> </ul> | committee<br>overview report<br>presentation to<br>committee | Chief Executive,<br>Shrewsbury and<br>Telford Hospital<br>NHS Trust | To agree a course of action to build on local authority success in reducing delays. | 19 Nov<br>2018 |

| Ambulance<br>services            | <ul> <li>Understand how the service handles the most serious calls and the service's heaviest users.</li> <li>Scrutinise how the service uses response times to deliver an effective service.</li> <li>Provide feedback on a planned visit to the West Midlands Ambulance Service</li> </ul> | Map of public<br>defibrillators in<br>Shropshire                           | Shropshire<br>Clinical<br>Commissioning<br>Group                    |   | 19 Nov<br>2018 |
|----------------------------------|--|--|---|---|----------------|
| Smoking<br>cessation<br>services | <ul> <li>Understand existing smoking cessation services</li> <li>Scrutinise proposals for service change.</li> </ul>   | committee overview report presentation to committee                        | Director of<br>Public Health  |   | 19 Nov<br>2018 |
| Care Closer<br>to Home           |  | committee overview report presentation to committee                        | Director, Adult<br>Services   |   | 21 Jan<br>2019 |
| Future Fit consultation findings | <ul> <li>Consider the findings of consultations on Future Fit reconfiguration of NHS services in Shropshire, including Telford and Wrekin.</li> <li>Scrutinise the response to consultation findings.</li> </ul>   | Consultation findings  committee overview report presentation to committee | Chief Executive,<br>Shrewsbury and<br>Telford Hospital<br>NHS Trust | Assurance that the consultation has been carried out thoroughly, and its findings acted upon appropriately. | 21 Jan<br>2019 |

| Better Care  | • | Consider the Improved Better Care   | committee                 | Director, Adult | May 2019 |
|--------------|---|---|---------------------------|-----------------|----------|
| and Improved |   | Fund and its implications for   | overview report           | Services        |          |
| Better Care  |   | Shropshire people.  |                           |                 |          |
| funds        | • | Understand the outcomes of the fund and whether these have been achieved. | presentation to committee |                 |          |

| Topic  | Intended outcomes or objectives   | What output is required?                                      | Who needs to be heard from?                             | Expected impact or added value  | Work date      |
|--|---|---|---|---|----------------|
| Youth<br>Offending<br>Service                                    | <ul> <li>Scrutinise the findings of the pilot Full<br/>Joint Inspection of the Youth Offending<br/>Service.</li> <li>To understand the causes of youth<br/>offending in Shropshire.</li> </ul>  | Final inspection report                                       | Youth Offending<br>Service                              | Recommendations Support the development of the service.   | 19 Sep<br>2018 |
| Education<br>attainment  | <ul> <li>Scrutinise education attainment in<br/>Shropshire over recent years</li> <li>Identify any specific patterns or<br/>changes which need to be looked at in<br/>detail.</li> </ul>  | overview report presentation                                  | Director,<br>Children's<br>Services                     | Ensure that Shropshire Council is targeting support where needed to improve education attainment. | 21 Nov<br>2018 |
| Shropshire<br>Safeguarding<br>Children<br>Board Annual<br>Report | <ul> <li>Provide an overview of the Safeguarding Children Board's work during the previous year.</li> <li>Scrutinise changes to governance arrangements for the Safeguarding Children Board and Safeguarding Adults Board.</li> </ul> | Shropshire<br>Safeguarding<br>Children Board<br>Annual Report | Independent<br>Chair,<br>Safeguarding<br>Children Board | Contribute to developing governance arrangements for safeguarding in Shropshire.                  | 21 Nov<br>2018 |

| Topic   | Intended outcomes or objectives   | What output is               | Who needs to  | Expected impact or  | Work date      |
|---|---|------------------------------|---|---|----------------|
|   |   | required?                    | be heard from?  | added value   |                |
| Corporate parenting   | <ul> <li>Scrutinise arrangements Support elected members and officers in their corporate parenting role.</li> <li>Make recommendations to strengthen corporate parenting arrangements.</li> </ul> | overview report presentation | Head of Early Help Partnerships and Commissioning, Children's | Recommendations Support the development of the service.   | 30 Jan<br>2019 |
| Progress and impact of the delivery of the Ofsted Action Plan | Scrutinise progress with the implementation of the Ofsted Action Plan and the benefits realised for children, young people and families in Shropshire.  | overview report              | Services Director, Children's Services                        | Provide assurance that the council is making good progress in implementing its action plan, delivering the required improvements. | 30 Jan<br>2019 |

| Topic   | Intended outcomes or objectives   | What output is  | Who needs to                        | Expected impact or  | Work date      |
|---|---|---|-------------------------------------|---|----------------|
|   |   | required?   | be heard from?                      | added value   |                |
| Employment and progression opportunities  | Scrutinise current arrangements for people to enter into work and progression including apprenticeships and skills training. To include:  • apprenticeships and skills training  • young people's aspiration and progression, and how to retain young people in the county  • older people in the workforce, including re-skilling and retired workers (post 50 workforce) mentoring, coaching  • Access to apprenticeships for school staff. | overview report presentations                                   | TBA                                 |   | 30 Jan<br>2019 |
| Opportunities<br>for Looked<br>After Children<br>and care<br>leavers to<br>achieve their<br>potential | <ul> <li>Scrutiny of the implementation of the<br/>Looked After Children Plan and the<br/>delivery of improved outcomes.</li> <li>Examine the availability and uptake of<br/>apprenticeships and employment, and<br/>housing support, and consider the<br/>benefits and impact.</li> </ul>  | Updated Looked After Children Plan overview report presentation | Director,<br>Children's<br>Services | Assurance that Shropshire Council is delivering better outcomes for looked after children and care leavers. | 27 Mar<br>2019 |

| Topic   | Intended outcomes or objectives  | What output is required?     | Who needs to be heard from?         | Expected impact or added value  | Work date      |
|---|--|------------------------------|-------------------------------------|---|----------------|
| School<br>improvement                               | Scrutinise the impact of changes<br>Shropshire Council's education<br>improvement service.   | overview report presentation | Director,<br>Children's<br>Services | Monitor the impacts of changes to the service and make any recommendations for change.    | 27 Mar<br>2019 |
| Drug and<br>alcohol<br>services for<br>young people | Scrutinise the provision of drug and alcohol support services for young people   |                              |                                     |   | May 2019       |
| Children's services performance dashboard           | <ul> <li>Scrutinise safeguarding and early help performance.</li> <li>Identify any specific patterns or changes which need to be looked at in detail.</li> </ul> | overview report presentation | Director,<br>Children's<br>Services | Ensure that Shropshire Council is targeting support where needed to improve safeguarding. | May 2019       |

| Topic   | Intended outcomes or objectives  | What output is required?   | Who needs to be heard from?    | Expected impact or added value  | Work<br>date  |
|---|--|--|--------------------------------|---|---------------|
| Place shaping –<br>balancing<br>housing and<br>economic<br>growth | Consider how housing<br>development and economic growth<br>activity are considered together                  | Report Include:  Infrastructure  Type and availability of housing across the county. | Head of Economic<br>Growth     | Ensure that the right homes are built in the right places for the workforce for current and future employers. | 6 Sep<br>2018 |
| Apprenticeships and   | <ul> <li>To receive an update on work to<br/>maximise the benefit of the<br/>Apprenticeships Levy</li> </ul> | Overview report  Presentation  | Chair of apprenticeships board |   | 6 Sep<br>2018 |
| Skills training   | To understand how skills training<br>providers are responding to<br>Shropshire's priorities for skills.      | Overview report  Presentation  | Chair of business board        |   | 8 Nov<br>2018 |
| Securing<br>Investment in<br>Shropshire                           | To receive an update on how the council secures investment In Shropshire                                     | Overview report  Presentation  | Head of Economic<br>Growth     |   | 8 Nov<br>2018 |

| Topic            | Intended outcomes or objectives    | What output is   | Who needs to be         | Expected impact or        | Work           |
|------------------|------------------------------------|------------------|-------------------------|---------------------------|----------------|
|                  |                                    | required?        | heard from?             | added value               | date           |
| Place shaping –  | Understand the value of accessible | overview report  |                         | Development of open       | 8 Nov          |
| households and   | natural green space for health and |                  |                         | spaces that improve the   | 2018           |
| accessible       | wellbeing, how access could be     | presentation     |                         | liveability of towns and  |                |
| green space      | maximised, and look at current     |                  |                         | villages                  |                |
|                  | patterns of availability.          | map of current   |                         |                           |                |
|                  |                                    | and proposed     |                         | Ensure that open spaces   |                |
|                  |                                    | accessible green |                         | maximise the opportunity  |                |
|                  |                                    | space in towns   |                         | for people Improve their  |                |
|                  |                                    | and villages     |                         | health and wellbeing.     |                |
|                  |                                    |                  |                         |                           |                |
| Place shaping –  | Consider the development of the    | overview report  | Head of                 | Contribute to             | 31 Jan         |
| maintaining a    | new Local Transport Plan and how   |                  | Commissioning           | development of Local      | 2019           |
| clean and        | it relates to the delivery of the  | presentation     |                         | Transport Plan.           |                |
| attractive space | Council's priorities.              |                  |                         | Don't de la company (fort |                |
|                  |                                    |                  |                         | Provide assurance that    |                |
|                  |                                    |                  |                         | the plan contributes to   |                |
|                  |                                    |                  |                         | housing and economic      |                |
| Local comomic    | Complinies dualities al secureurie | avamiavi rapart  | Lload of Foonomic       | growth plans              | 21 lon         |
| Local economic   |                                    | overview report  | Head of Economic Growth |                           | 31 Jan<br>2019 |
| strategies       | growth strategies                  | procentation     | GIOWIII                 |                           | 2019           |
|                  |                                    | presentation     |                         |                           |                |
|                  |                                    | site visit       |                         |                           |                |
|                  |                                    | SILE VISIL       |                         |                           |                |

| Topic  | Intended outcomes or objectives  | What output is required?     | Who needs to be heard from?                                       | Expected impact or added value   | Work<br>date     |
|--|--|------------------------------|---|--|------------------|
| Place shaping – diversification of the local economy | <ul> <li>Scrutinise progress with the delivery of the Council's Economic Growth Strategy, with particular focus on keys sectors, higher added value businesses, numbers of new jobs created, and new companies Shropshire in the key target sectors.</li> <li>Consider progress in securing investment in the digital and health care sector.</li> </ul> | overview report presentation | Head of Economic<br>Growth  | Ensure that housing, transport and built environment strategies effectively support economic growth.  Provide assurance that the Economic Growth Strategy is delivering economic benefits. | 28 March<br>2019 |
| Highways<br>winter service<br>plan                   | <ul> <li>Understand the lesson learned from the previous winter maintenance plan.</li> <li>Scrutinise planning for the winter period 2019-2020.</li> </ul>   | overview report presentation | Highways,Transport<br>and Environment<br>Commissioning<br>Manager | Contribute to development of a winter service plan that ensure safe highways and protects vulnerable people.   | Jul 2019         |

| Topic          | Intended outcomes or objectives  | What output is    | Who needs to be  | Expected impact or       | Work     |
|----------------|----------------------------------|-------------------|------------------|--------------------------|----------|
|                |                                  | required?         | heard from?      | added value              | date     |
| Local Plan and | Consider the revised Local Plan. | report Include    | Head of Economic | Assurance that the Local | Jul 2019 |
| place plans    | Scrutinise local place plans.    | overview of Local | Growth           | Plan support housing,    |          |
|                |                                  | Plan and key      |                  | transport and economic   |          |
|                |                                  | changes to        |                  | growth priorities.       |          |
|                |                                  | existing plan,    |                  |                          |          |
|                |                                  | including Green   |                  |                          |          |
|                |                                  | belt review       |                  |                          |          |
|                |                                  |                   |                  |                          |          |

Appendix 2
Current and proposed task and finish groups

| Title                                | Objectives   | Next reporting  |
|--------------------------------------|--|---|
| Welfare reform                       | <ul> <li>To ensure that the council's own systems and processes are optimised so it provides the best advice and temporary support to people who need it.</li> <li>To understand how the council works with its partners to agree a common strategy Support people in greatest need.</li> <li>To ensure that council resources are deployed wherever possible Support people into education, employment and training.</li> </ul>   | Performance Management Scrutiny Committee 12 September 2018 |
| Roadworks and street works           | Scrutinise how Shropshire Council:  has carried out recent major roads work and street works in Shrewsbury  plans work to deliver SITP and other major road works Minimise disruption  publicises planned road works to residents and businesses  co-ordinates scheduled street works with utility companies and private developers and  mitigates against and compensates for disruption to local businesses.   | Cabinet 5 September 2018                                    |
| Placements for looked after children | <ul> <li>Understand the profile of looked after children in Shropshire, and gain insight into the needs of the most complex children that we look after.</li> <li>Learn about the private residential care market, and challenges the council faces when purchasing private residential care.</li> <li>Understand the proposed model of residential care for Shropshire Council's most complex looked-after children.</li> <li>Scrutinise these proposals to ensure that they are right solution for our looked after children.</li> </ul> | Cabinet 5 September 2018                                    |

| Title                                    | Objectives   | Next reporting  |
|--|--|---|
| Reducing admissions through warmer homes | <ul> <li>Understand how warmer homes reduce hospital admissions and demand for social care support</li> <li>Scrutinise the effectiveness of Keep Shropshire Warm</li> <li>Scrutinise the role of registered social landlords in keeping homes warm</li> <li>Understand how warmer homes are reducing delayed transfers of care</li> <li>Explore the links between work to reduce falls and warmer homes</li> </ul>   | Health and Social<br>Care Scrutiny<br>Committee<br>19 November 2018 |
| Community Transport                      | <ul> <li>To understand how community transport operates in Shropshire, and the demand for community transport services.</li> <li>Identify how the community transport groups, the council, and other partners can work together to provide community transport to people in Shropshire who do not have access to public or private transport.</li> </ul>   | Communities Overview Committee 26 November 2018                     |
| Local Joint Committees                   | <ul> <li>To review the current design and delivery of the LJCs and use the evidence gathered Make a recommendation on whether they should continue or not.         <ul> <li>If the recommendation is to continue, make further recommendations on the future design and delivery of the LJCs</li> <li>If the recommendation is to cease, to design the withdrawal of the LJCs without undue impact on Shropshire Council members, town and parish councils, co-opted members or local residents.</li> </ul> </li> <li>To recommend how Shropshire Council should be working with partners, specifically town and parish councils to enable shared engagement, communications, accountability and governance within communities.</li> </ul> | Communities Overview Committee Early 2019                           |

| Title   | Objectives  | Next reporting                                |
|---|---|---|
| Financial Strategy and Innovation and Income Generation | <ul> <li>To understand the process and activity stages required to develop the Financial Strategy 2018/19 to 2020/21.</li> <li>To understand the factors contributing to the funding gaps including the additional pressures identified through the growth modelling exercise.</li> <li>To consider and scrutinise the proposals and emerging plans aligned to the four pillars of the approach that are being developed.</li> <li>To consider the direct and indirect impacts of proposals on service delivery across the Council.</li> <li>To be able to complete specific pieces of work Identify and work up alternatives to emerging plans, including the feasibility of the alternative proposals.</li> <li>To provide a mechanism to engage with communities, partners and providers.</li> <li>To understand any possible risks and impacts on the Council's finances and the ability to deliver a balanced budget in future years.</li> <li>Make evidence based recommendations and alternative proposals for future budget setting.</li> </ul> | Performance Management Scrutiny Committee TBA |